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## Brief reflection on yesterday's experience

- Estonia is extremely advanced in terms of digitalization of daily life;
- Estonian government think about customer;
- Can we think about our customer more?
- How can we apply UX-concept?





Should we care about non-students, as Estonia cares about residents?

## BECOME an e-RESIDENTI

Establish a location independent international business online!







## Some conclusions

- There are a lot of opportunities for innovations;
- We should not be afraid of digitalization;
- Aspiration to learn as a learning result;
- Concentrate on learning experience.